

### MAY BREAKFAST PROGRAM







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### HRLF MEMBERSHIP SURVEY



Two more days!

If you haven't filled out the HRLF membership survey yet, it must be completed by May 17th to be entered in a drawing for a chance to receive one of several items, including 4 Braves tickets with a parking pass, 4 Falcons tickets, 4 tickets and a parking pass for the Braves vs. Pittsburgh Pirates game on June 30th, one of six \$100 Amazon gift cards, or one of six \$50 GoTo Foods gift cards.

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### **OUR PROGRAM**



### Leveraging AI for Future-Forward Talent Management



REECE AKHTAR
CO-FOUNDER AND CEO, DEEPER SIGNALS





## Leveraging Al for Future-Forward Talent Management

Dr. Reece Akhtar May 2024

### My work

CEO & Co-Founder



Adjunct Professor





**Contributing Author** 



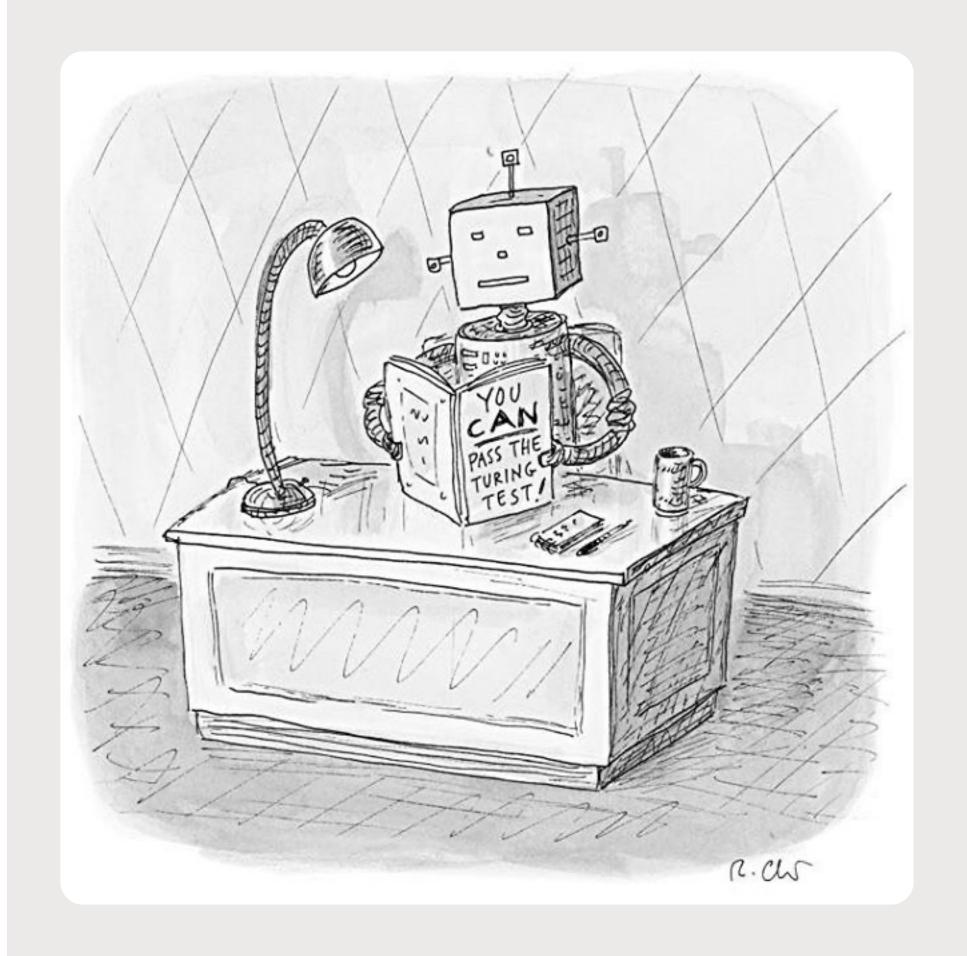


**Author** 

### THE FUTURE OF RECRUITMENT

Recruitment is where organizations are shaped and careers are made, leaving a profound impact on organizations, individual careers, and society as a whole. The Future of Recruitment helps professionals carchers, employers, and everybody interested in the world of work to under Franziska Leutner, Reece Akhtar and THE FUTURE OF WORK technologies and ideas that are cha intelligence. They explore new dev them. Evaluating ethical issues ar make recruitment and progressi reflects on longstanding issues world of work. Explaining how we might us developments, the study he recruitment that serves soc FRANZISKA LEUTN THE
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Notice to Get scientist and publishe REECE AKHTAR TOMAS CHA currently the Using the New Science of Talent Analytics to Get Your Hiring Right Franziska Leutner Reece Akhtar
Tomas Chamorro-Premuzic

Here's something you've never heard before...





### Al is set to transform the economy

### \$150 billion

is being invested into artificial intelligence.

#### 2037

is the year Al is set to surpass
humans on most technical
tasks, and the speed of
development is increasing.

### \$670 billion

is the estimated value of the Al market by 2030, adding \$4.4 trillion to the global economy.

### 10 years

until the first Artificial General Intelligence will arrive.

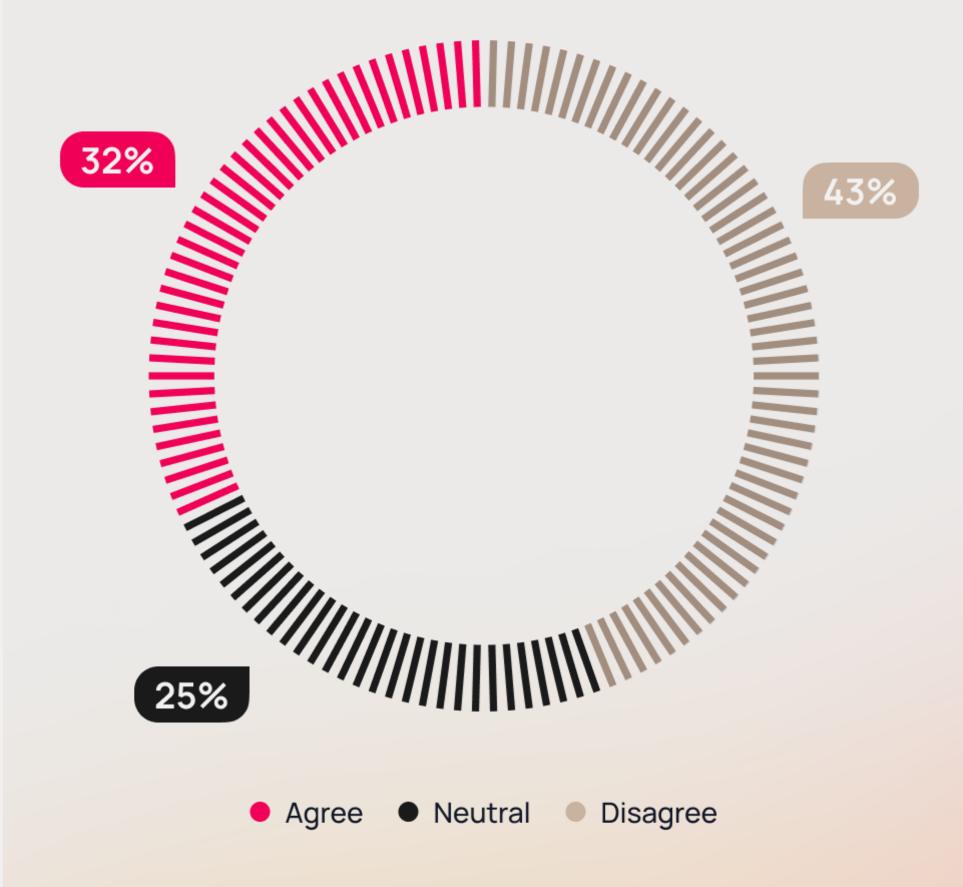
### 12 million

jobs will be replaced by Al in the United States by 2030.



What people say

"I'd rather work with a reliable, emotionless Al over an empathetic but inconsistent human colleague"



# But the future remains uniquely human.



### Today's Agenda

- 01 How is Al reshaping the talent landscape?
- O2 Can Al accurately assess talent?
- 03 How can Al democratize coaching?
- 04 Will Al build more equal organizations?



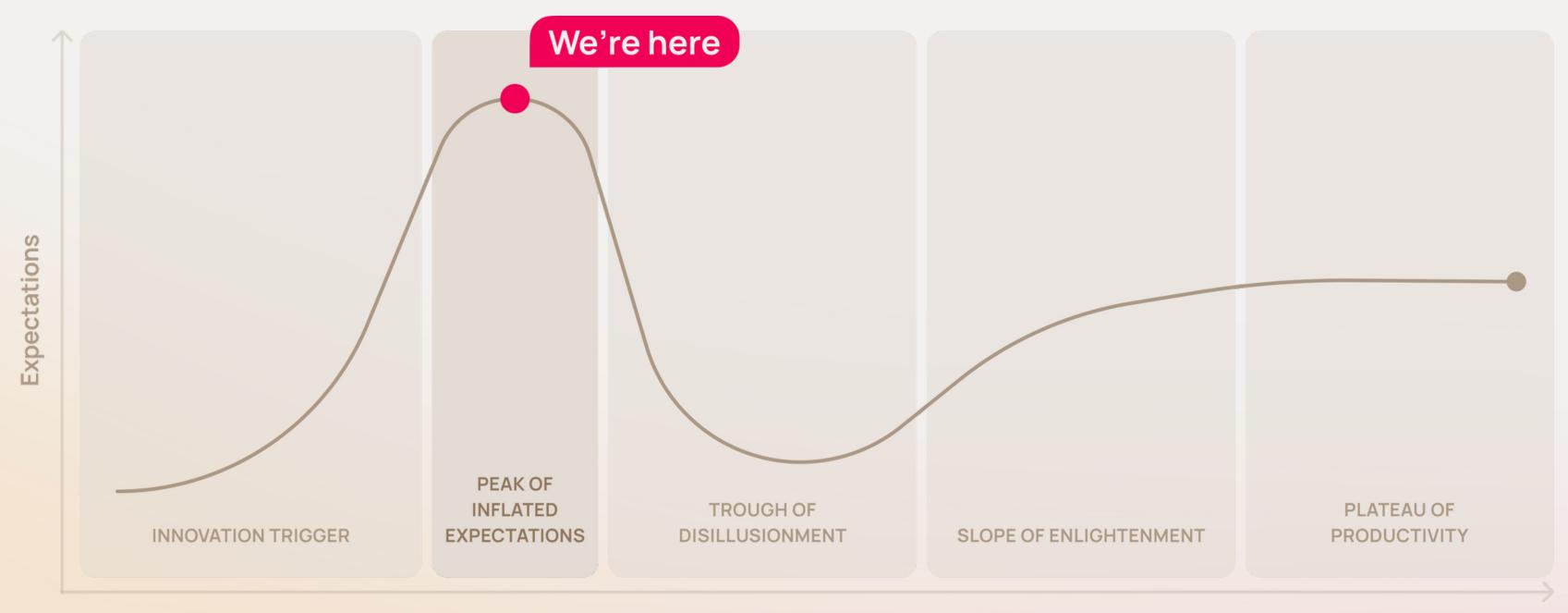
### **Breakout**

"If you imagine the future, what problems do you hope Al solves?"

"What parts of your job do you hope Al does not get good at?"



### We have reached the peak of the Al hype cycle



"We are very good at predicting the future, except for the surprises — which tend to be all that matter."

- Morgan Housel



# The future is uncertain. Humans are predictable.





"Technologies will come and go, so you need to be able to answer the question: What do you do as a company, why do you exist?"

- Satya Nadella



# Your culture remains the competitive edge in the Al age.



### The three talents needed to thrive in the Al age



### Curiosity

Al should spark, not smother, our curiosity.



### Teamwork

Start injecting EQ into the Al algorithm.

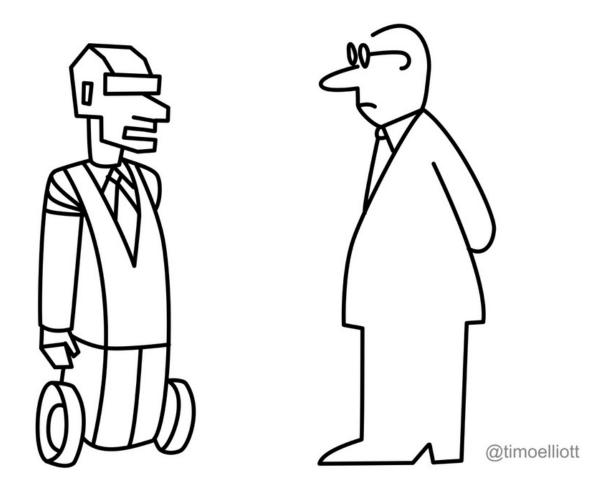


### Grit

Understand your why to overcome the how.



# Al will replace you, only if you let it.



"The good news is I have discovered inefficiencies. The bad news is that you're one of them."

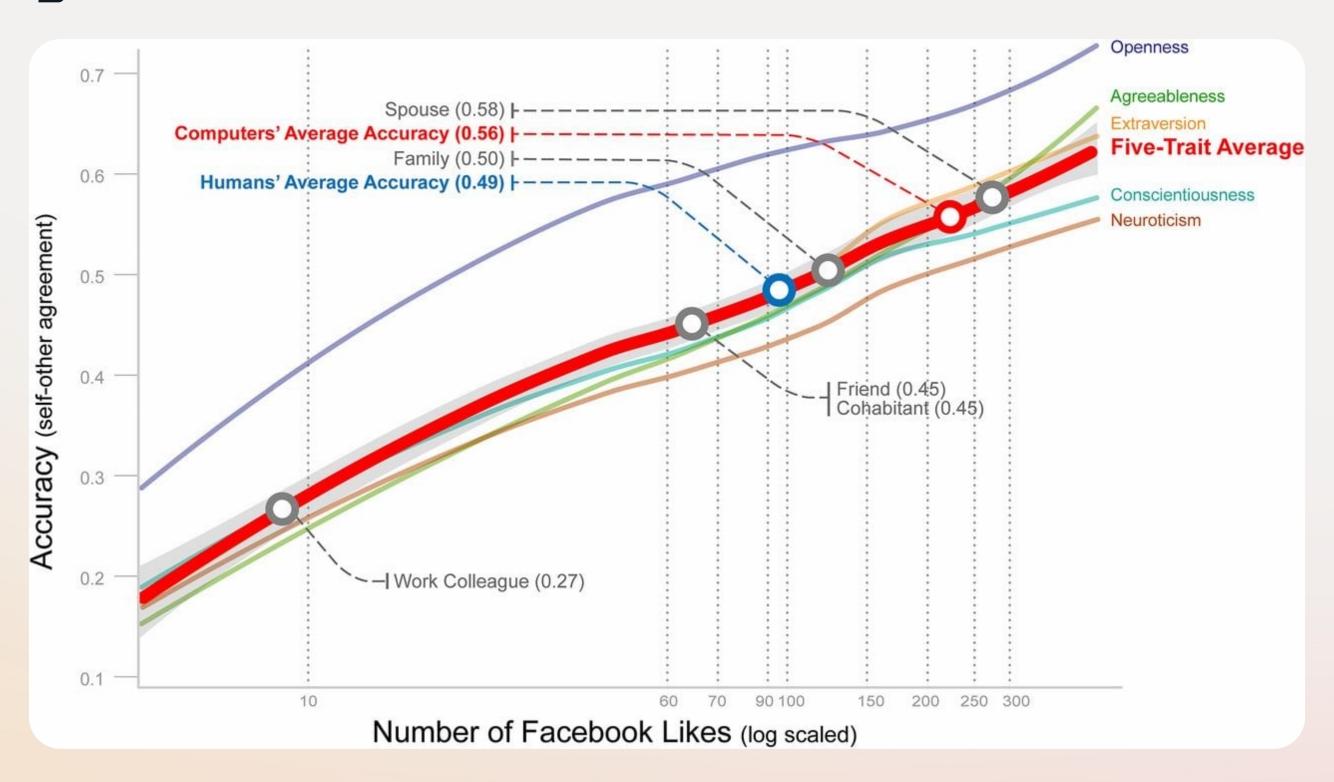
### **Breakout**

"As HR leaders, what strategies could you enact to grow curiosity, EQ, and grit in your organization?



# Rise of the Prediction Machines

### Al may know us better than we know ourselves





### The Al Promise: Fast, Fair, Accurate

### Al-Assisted Assessments

- Personality & Skills
- Resume screening
- Game-based assessments

### Digital Interviewing Tools

- Automated video interviews
- Chatbot screening tools
- Biometric & sentiment analysis

### Advanced People Analytics

- Success prediction
- Turnover risk
- Succession planning

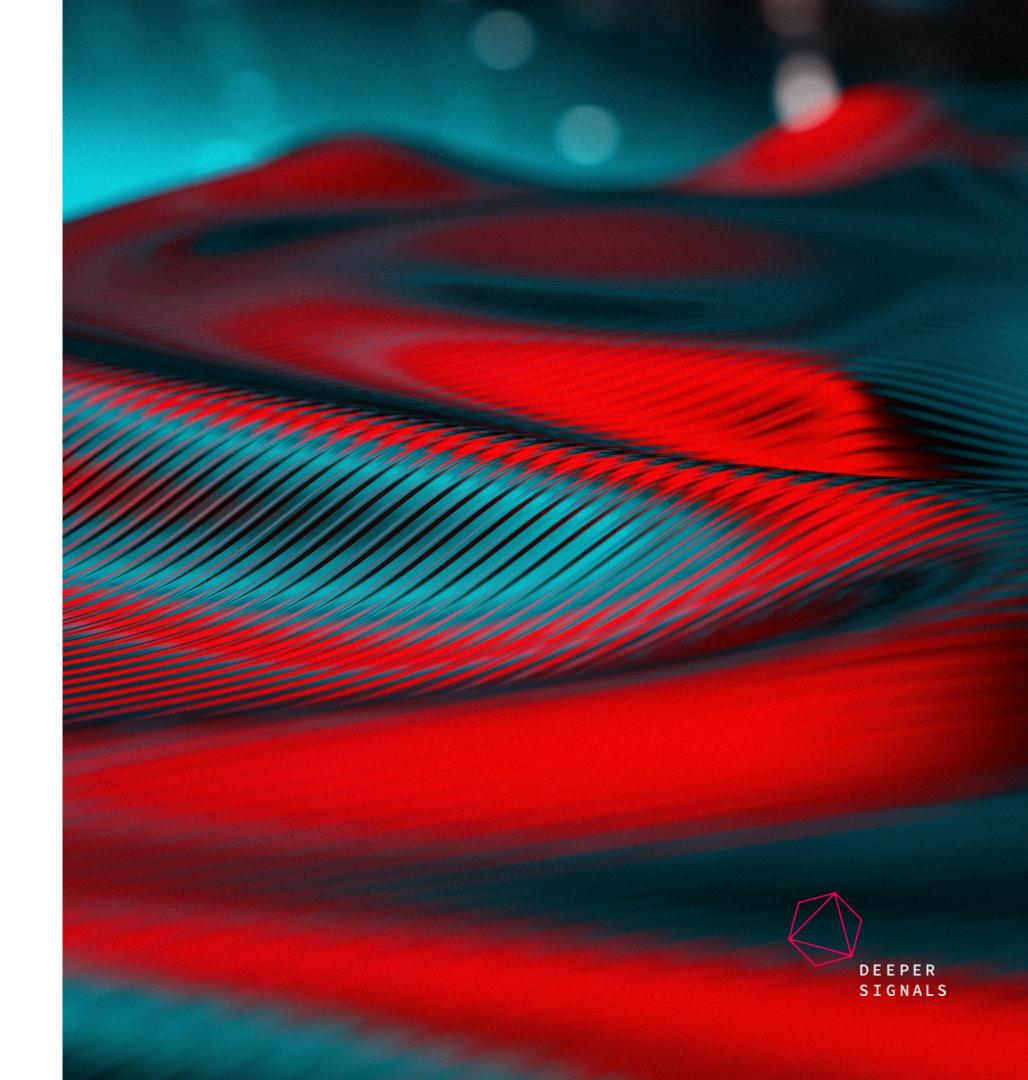


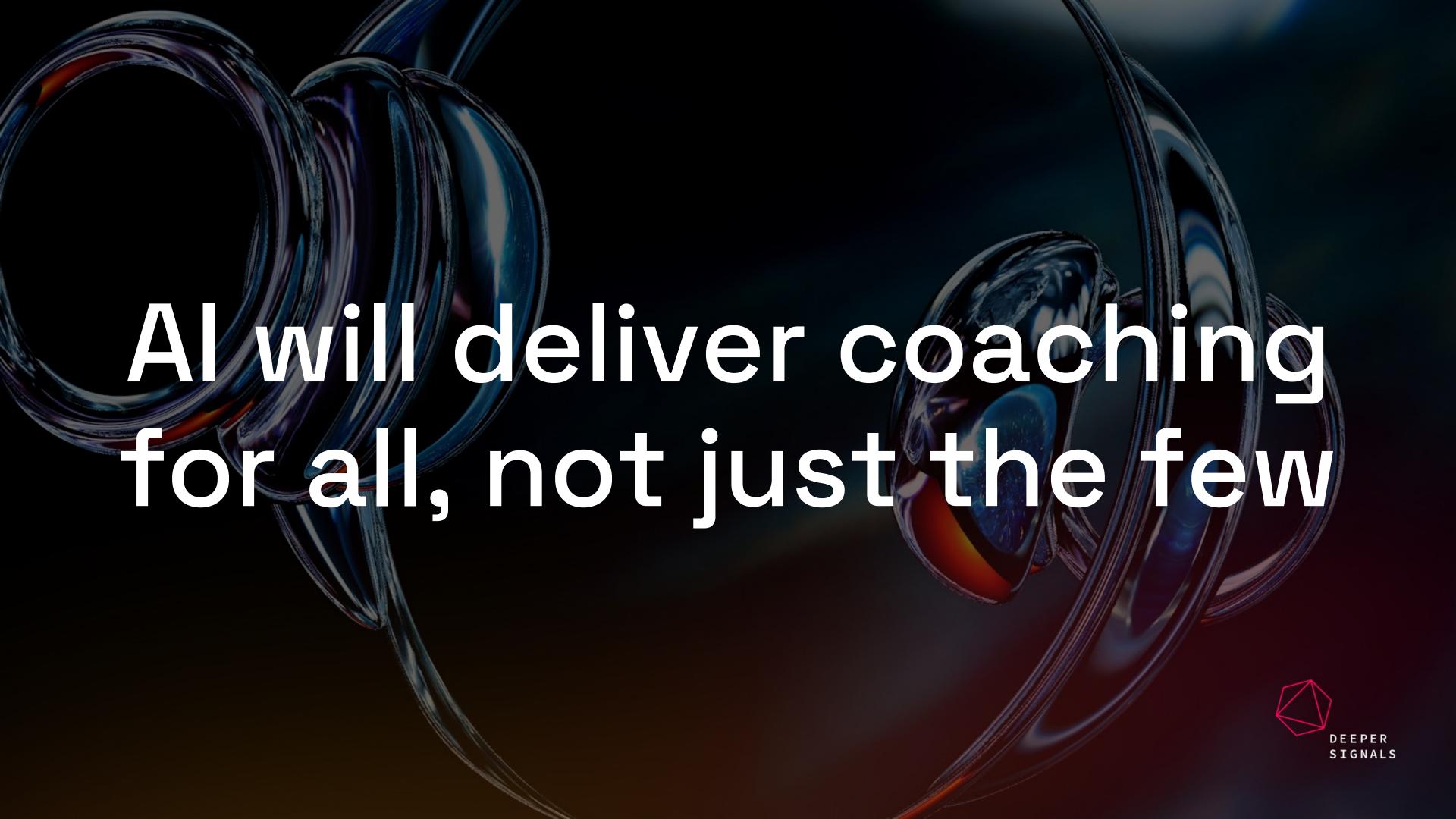
## Choose judgement over prediction

Keep it old school

Garbage in, garbage out

Science = Theory + Data





## TRADITIONAL COACHING & FEEDBACK

- Reserved exclusively for leadership
- X Expensive & time-bound experience
- X Poorly defined & difficult to measure
- Coaches vary in quality & skill

## DYNAMIC & CONTINOUS TALENT FEEDBACK

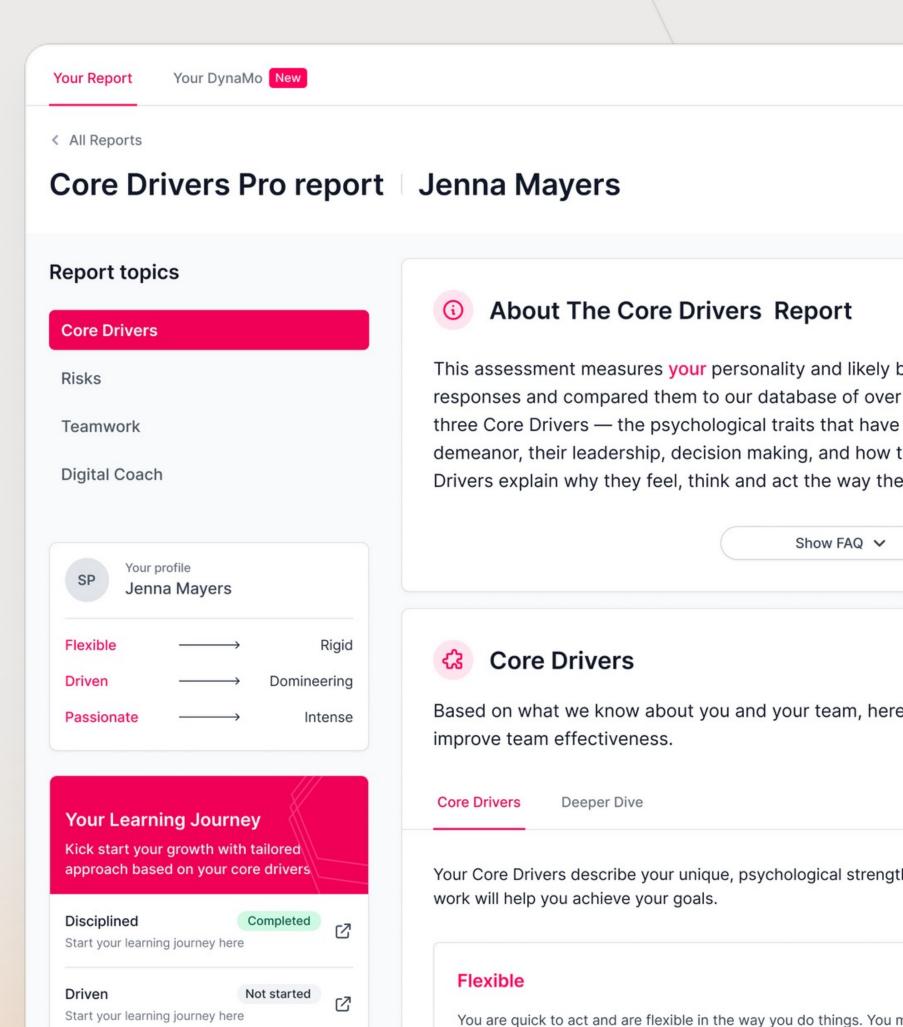
- Available to every employee
- Personalized & continuous insights
- Measure & track real-time impact
- Ongoing coaching to drive results



# Using Al to accelerate talent readiness, at scale.

- Al-assisted assessments profiled the skills and capabilities of the workforce, weighted against the behaviors most aligned with strategic goals.
- Each employee received Al-augmented development pathways, targeting specific soft skills and behaviors to develop.
- Managers used GenAl tools to receive on-demand playbooks and coaching to address strategic team and personnel challenges.

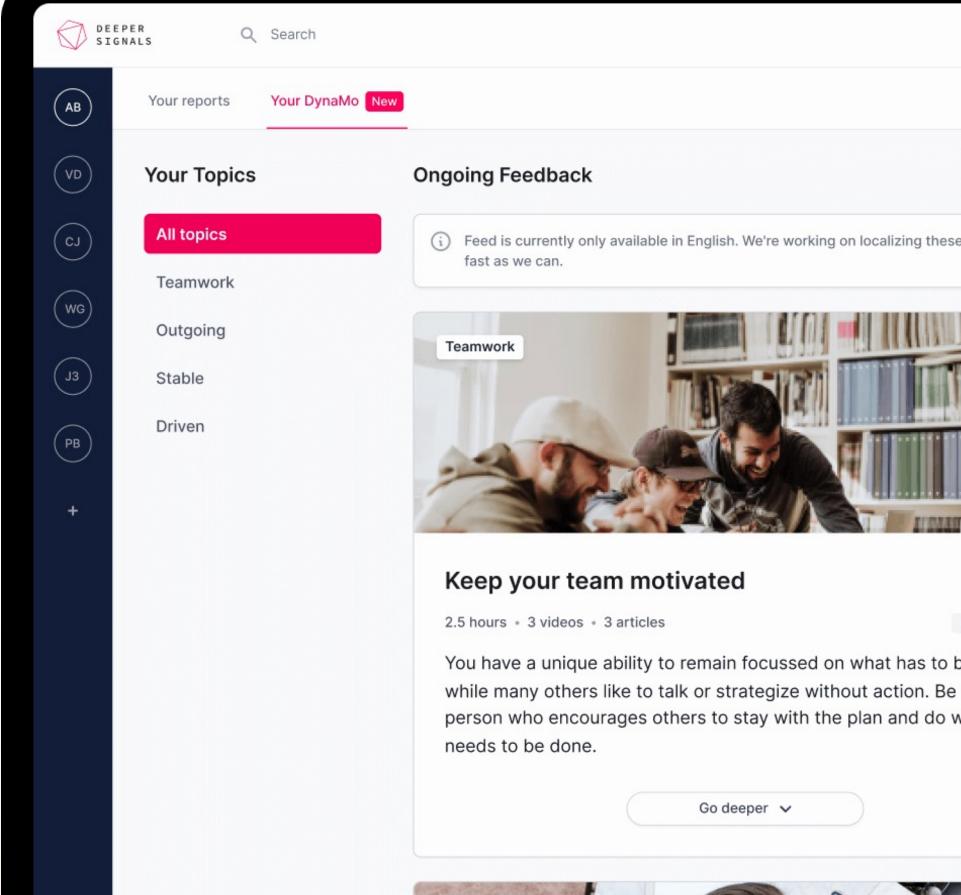
Try it for yourself → t2m.io/hrlf



be stuck in old ways of doing things. You are comfortable changing

### Al offers targeted, personalized coaching that drives results.

- 1 15% Performance
- **1 30%** Collaboration
- 1 20% Decision-making



Driven

### **Breakout**

"What opportunities does the possibility of Al-augmented coaching for every employee open up for your organization?"



# Disarm the weapons of math destruction

## Amazon ditched AI recruiting tool that favored men for technical jobs

Specialists had been building computer programs since 2014 to review résumés in an effort to automate the search process



▲ Amazon's automated hiring tool was found to be inadequate after penalizing the résumés of female candidates. Photograph: Brian Snyder/Reuters

Amazon's machine-learning specialists uncovered a big problem: their new recruiting engine did not like women.

## How to stop worrying about WMDs

Set guardrails & define the rules of your Al game

A culture of transparency and accountability

Train, test, and validate before scaling

Ensure all perspectives are considered

### **Breakout**

"Write a policy that governs the use of Al in talent selection and development situations. Limit your policy to 100 words"

(Yes, you may use ChatGPT)



### Today's Takeaways

- O1 The future of talent remains uniquely human.
- 02 We must trust but verify Al-powered assessments.
- 03 Al is a powerful manager, coach, and collaborator.
- 04 Algorithms are only as fair as the people using them.



# Three rules for AI-HR integration



Stay curious and always invite Al to the table.



Advocate for Al augmentation to supercharge talent.



The human factor will shape your Al success.





# Thank you!

Contact:

reece@deepersignals.com

### May 16, 2024 HRLF Breakfast Program Leveraging AI for Future-Forward Talent Management

Reece Akhtar, Co-Founder and CEO, Deeper Signals Reading list

- <u>I,Human</u> explores how we can use AI to improve our uniquely human qualities. https://www.amazon.com/Human-Automation-Quest-Reclaim-Unique-ebook/dp/B099KQV3ZJ
- <u>The Algorithm</u> is a fantastic case study on AI in the selection and development space, highlighting the dangers and pitfalls.
  - https://www.amazon.com/Algorithm-Decides-Hired-Monitored-Promoted-ebook/dp/B0C42X72R1
- <u>Co-intelligence</u> is a highly-practical look at AI augmentation and how we can integrate AI into our day-to-day work.

https://www.amazon.com/Co-Intelligence-Living-Working-Ethan-Mollick-

<u>ebook/dp/B0CM8TRWK3/ref=sr 1 1?crid=2U7272OS0CJ6R&dib=eyJ2IjoiMSJ9.cjiAU1N9u4Mes4</u>zOILmvrkB8WdbnoRdNPLexpY6FH3ve4LygnGG-

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